



SELECT REMAN EXCHANGE | SRX ENGINE WARRANTY CLAIM REQUEST

What to Expect

Complete this form and submit it with any available supporting documentation. SRX will review your claim, may request additional information, and if product return is required, will issue a WRMA with return instructions. After evaluation, SRX will notify you of the warranty determination.

Warranty Policy & Forms

Current warranty policies and Warranty Claim Request Forms are available at:
SelectRemanExchange.com

Submit Completed Claim

Email this completed form and supporting documentation to:
sales@srxengines.com

IMPORTANT: Include the Invoice Number in the email subject line. Do not return any engine or component until instructed by SRX.

Customer Information

Company: _____

Contact: _____

Phone: _____

Email: _____

Engine Information

Engine Manufacturer: _____

Engine Model: _____

Engine Serial Number: _____

CPL / AR Number: _____

VIN / Equipment Serial Number: _____

Current Engine Hours /
Current Chassis Mileage: _____

Hours Since Engine Installation /
Miles Since Installation: _____

Current Engine Condition

- ☐ Engine Still Installed ☐ Engine Removed ☐ Engine Partially Disassembled
- ☐ Engine Operational ☐ Engine Not Operational

Repair Authorization Request

- ☐ I am requesting authorization to perform the repair myself.
- ☐ Repair will be performed by a repair facility.

Repair Facility (if known): _____

Describe the failure, when it occurred, and any troubleshooting or diagnosis already performed.

Supporting Documentation

- ☐ Photographs ☐ ECM Download (if applicable) ☐ Diagnostic Information
- ☐ Oil Analysis (if available) ☐ Coolant Analysis (if available)
- ☐ Repair Estimate / Invoice ☐ Other _____

Customer Signature _____ **Date** _____