



Select Reman Exchange Engine Limited Warranty Policy V3.0

Our Commitment

At **Select Reman Exchange**, we stand behind the quality of our remanufactured diesel engines. We are committed to providing dependable products backed by responsive customer service and a fair warranty process.

This Engine Limited Warranty applies to eligible remanufactured complete engines, long blocks, short blocks, and engine assemblies sold by Select Reman Exchange. It outlines the warranty coverage, limitations, customer responsibilities, and warranty claim procedures.

This warranty does not apply to individual replacement parts covered under the Select Reman Exchange Parts Sales Limited Warranty.

By purchasing an engine from Select Reman Exchange, the customer agrees to the terms of this Limited Warranty.

Definitions

For purposes of this warranty:

- **Engine Assembly** – A remanufactured complete engine, long block, short block sold by Select Reman Exchange.
 - **OEM** – Original Equipment Manufacturer.
 - **Supporting Components** – External components that affect engine performance, including cooling, lubrication, fuel, air intake, exhaust, electrical, and related systems.
 - **Qualified Installer** – A technician or repair facility experienced in diesel engine installation and OEM procedures.
 - **Warranty Return Authorization (WRA)** – Written authorization required before returning an engine or component for warranty evaluation.
 - **Original Purchaser** – The individual or business identified on the original sales invoice.
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Warranty Coverage

Select Reman Exchange warrants eligible engine assemblies against defects in materials and workmanship when the engine is:

- Properly inspected before installation
- Installed by qualified personnel
- Installed according to OEM procedures
- Used only for its intended application
- Properly maintained throughout the warranty period
- Operated within OEM specifications

Warranty coverage applies only to the original purchaser and is non-transferable unless required by law.

Warranty Period

Warranty coverage begins on the documented installation date, provided the engine is installed within fifteen (15) days after delivery to the customer. If the engine is not installed within fifteen (15) days after delivery, or if acceptable documentation of the installation date is not provided, warranty coverage shall begin on the date of delivery. A different warranty commencement date may apply only when expressly stated in writing by Select Reman Exchange.

The applicable warranty period is identified on the sales invoice, quotation, or other written documentation provided at the time of sale and may be limited by time, mileage, operating hours, or whichever occurs first.

Installation & Maintenance Requirements

Warranty coverage requires proper installation and maintenance.

customers must:

- Verify the correct engine application before installation.
- Inspect the engine for shipping damage before installation.
- Follow current OEM installation procedures.
- Replace or service required supporting components.
- Prime the lubrication system before initial startup.
- Follow OEM startup and break-in procedures.
- Use OEM-approved fluids, filters, lubricants, and coolant.
- Perform all recommended maintenance.
- Maintain complete service records.



Failure to follow these requirements may affect warranty eligibility when the failure to comply contributed to the claimed failure, caused additional damage, or materially prevents Select Reman Exchange from evaluating the warranty claim.

Required Supporting Components

To maintain warranty coverage, Select Reman Exchange requires all applicable supporting systems be inspected and serviced or replaced during installation.

Depending on the application, this may include:

- Oil and fuel filters
- Coolant
- Thermostats
- Belts and hoses
- Oil cooler and oil cooler lines
- Air filters
- Charge air cooler (CAC)
- Fuel system components
- Cooling system
- Turbocharger oil lines
- Damaged sensors or wiring
- Any additional components required by the OEM or Select Reman Exchange

Failure of unrepaired supporting components that contributes to engine damage is not covered.

Diagnostic Requirements

To evaluate a warranty claim, Select Reman Exchange may require:

- ECM download
- Oil analysis
- Coolant analysis
- Maintenance records
- Diagnostic reports
- Photographs

Failure to provide requested documentation may delay or prevent warranty approval.



What Is Covered

This warranty covers defects in materials and workmanship occurring during normal use.

If a claim is approved, Select Reman Exchange may, at its sole discretion:

- Repair the engine
- Replace the engine or affected component
- Supply replacement parts
- Provide an approved labor payment
- Issue store credit or refund all or a portion of the original engine purchase price, as determined by Select Reman Exchange

The remedies provided under this Limited Warranty are the customer's exclusive remedies to the fullest extent permitted by applicable law.

Any engine, component, or part repaired or replaced under this Limited Warranty shall remain covered only for the remainder of the original applicable warranty period, unless Select Reman Exchange expressly provides a different warranty period in writing. Warranty repair, replace, or refund of the original purchase price, at SRX's sole discretionment does not restart, renew, or extend the original warranty period.

Warranty Limitations & Exclusions

To the fullest extent permitted by applicable law, this Limited Warranty is the exclusive warranty provided by Select Reman Exchange for eligible remanufactured engine assemblies. No employee, dealer, distributor, or representative is authorized to modify or extend this warranty unless such modification is made in writing and signed by an authorized representative of Select Reman Exchange. Any implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to the duration of this Limited Warranty where permitted by law.

This Limited Warranty covers only defects in materials and workmanship under normal use and does **not** cover failures or damage resulting from, including but not limited to:

- Improper installation or incorrect engine application.
- Failure to perform required pre-installation inspections or replace required supporting components.
- Failure to follow OEM installation, startup, break-in, or maintenance procedures.
- Use of improper or contaminated fuel, oil, coolant, air filtration, lubricants, or filters.
- • Engine failure or damage resulting from performance modifications, aftermarket tuning or calibration, increased horsepower or torque beyond OEM or Select Reman Exchange approved specifications, overspeed, overfueling, competition use, abusive operation, overloading, or operation beyond the engine's intended design limits.
- Lubrication failure, overheating, contamination, dirt or debris ingestion, corrosion, or freeze damage.
- Unauthorized repairs, disassembly, modifications, ECM programming, or performance tuning.



- Abuse, misuse, neglect, racing, overspeed, or operation outside OEM specifications.
- Continued operation after warning lights, low oil pressure, overheating, abnormal noises, or other indications of engine malfunction.
- Damage caused by another failed component, vehicle system, accident, collision, fire, flood, theft, vandalism, environmental conditions, or other Acts of God.
- Normal wear and tear or failures unrelated to defects in materials or workmanship.

This Limited Warranty applies only to the remanufactured engine supplied by Select Reman Exchange and does not extend to customer-supplied components, reused accessories, or damage to any other engine, vehicle, equipment, or property unless otherwise required by applicable law.

Unless expressly authorized in writing, labor payments are limited to approved warranty repairs and are calculated at a maximum rate of **\$85.00 per approved labor hour**.

This Limited Warranty does not cover shipping or freight charges, towing or recovery expenses, rental equipment, substitute vehicles, travel or lodging expenses, equipment or vehicle downtime, loss of use, lost revenue, lost profits, business interruption, or any incidental, indirect, special, exemplary, or consequential damages.

To the fullest extent permitted by applicable law, Select Reman Exchange's total liability arising out of or relating to the engine or any warranty claim shall not exceed the original purchase price of the engine giving rise to the claim.

Labor Coverage

Approval of an engine warranty claim does not automatically include or guarantee a labor payment. Labor payments are available only when expressly authorized by Select Reman Exchange as part of an approved warranty claim.

When authorized:

- Prior approval is required before repairs begin.
- Labor payments are limited to approved warranty repairs.
- Labor payments are calculated at a maximum rate of **\$85.00 per approved labor hour**, unless otherwise approved in writing.
- Approved labor hours are based on applicable flat-rate repair times.
- Approved labor payments are made to the original purchaser upon receipt of a paid repair invoice and any other documentation reasonably requested by Select Reman Exchange. Select Reman Exchange is not responsible for the acts, omissions, workmanship, pricing, or business practices of any third-party repair facility selected by the Customer.

Travel, overtime, diagnostics, shop supplies, and miscellaneous charges are not covered.



Catastrophic Failure

If a catastrophic engine failure occurs:

- Shut the engine down immediately.
- Contact Select Reman Exchange before repairs or disassembly.
- Preserve all failed components.
- Provide requested documentation, including photographs, ECM data, maintenance records, oil or coolant samples, or diagnostic reports.

Failure to preserve failed components or other reasonably requested evidence may affect warranty eligibility when the failure materially prevents Select Reman Exchange from determining the cause of failure, verifying warranty coverage, or completing its warranty investigation.

Warranty Claim Procedure

To initiate a warranty claim:

1. Contact Select Reman Exchange promptly after discovering the issue and before performing or authorizing any repairs, disassembly, or continued operation that could cause additional damage.

2. Submit a completed Warranty Claim Form including:

- Proof of purchase
- Engine serial number
- Installation and failure dates
- Description of the failure
- Photographs, if requested

3. Submit supporting documentation such as maintenance records, repair invoices, ECM downloads, oil analysis, coolant analysis, or diagnostic reports.

4. Return the engine or requested components only after receiving a Warranty Return Authorization (WRA). Returned products must be properly drained, cleaned, packaged, and shipped according to Select Reman Exchange instructions.

Failure to report a suspected failure promptly or continued operation after discovery of a problem may affect warranty coverage to the extent the delay or continued operation causes additional damage or materially interferes with Select Reman Exchange's ability to evaluate the claim.



Inspection & Claim Processing

Warranty claims are processed after:

- Required documentation is received
- Inspection is completed
- Any laboratory testing or manufacturer review is finished

Inspection may include disassembly, measurements, failure analysis, contamination analysis, and ECM review.

Warranty evaluation may require partial or complete disassembly of the engine or affected components. If a warranty claim is denied, Select Reman Exchange is not responsible for reassembling the engine or components unless otherwise agreed in writing. Any reassembly, repair, return shipping, or related costs following a denied claim are the responsibility of the customer unless otherwise required by applicable law.

Processing times vary depending on the complexity of the claim.

customer Responsibilities

To maintain warranty coverage, customers must:

- Verify proper application.
- Follow OEM installation procedures.
- Replace required supporting components.
- Perform recommended maintenance.
- Maintain service records.
- Use OEM-approved fluids and filters.
- Report failures promptly.
- Preserve failed parts.
- Cooperate during the warranty investigation.

Failure to meet these responsibilities may affect warranty eligibility when the failure to comply contributed to the claimed failure, caused additional damage, or materially prevents Select Reman Exchange from evaluating the warranty claim.



Questions?

For warranty assistance, contact Select Reman Exchange before performing repairs or returning any engine or component.

Please have available:

- Order or invoice number
- Engine serial number
- Installation date
- Engine hours or mileage
- Description of the concern
- Photographs and ECM data, if requested